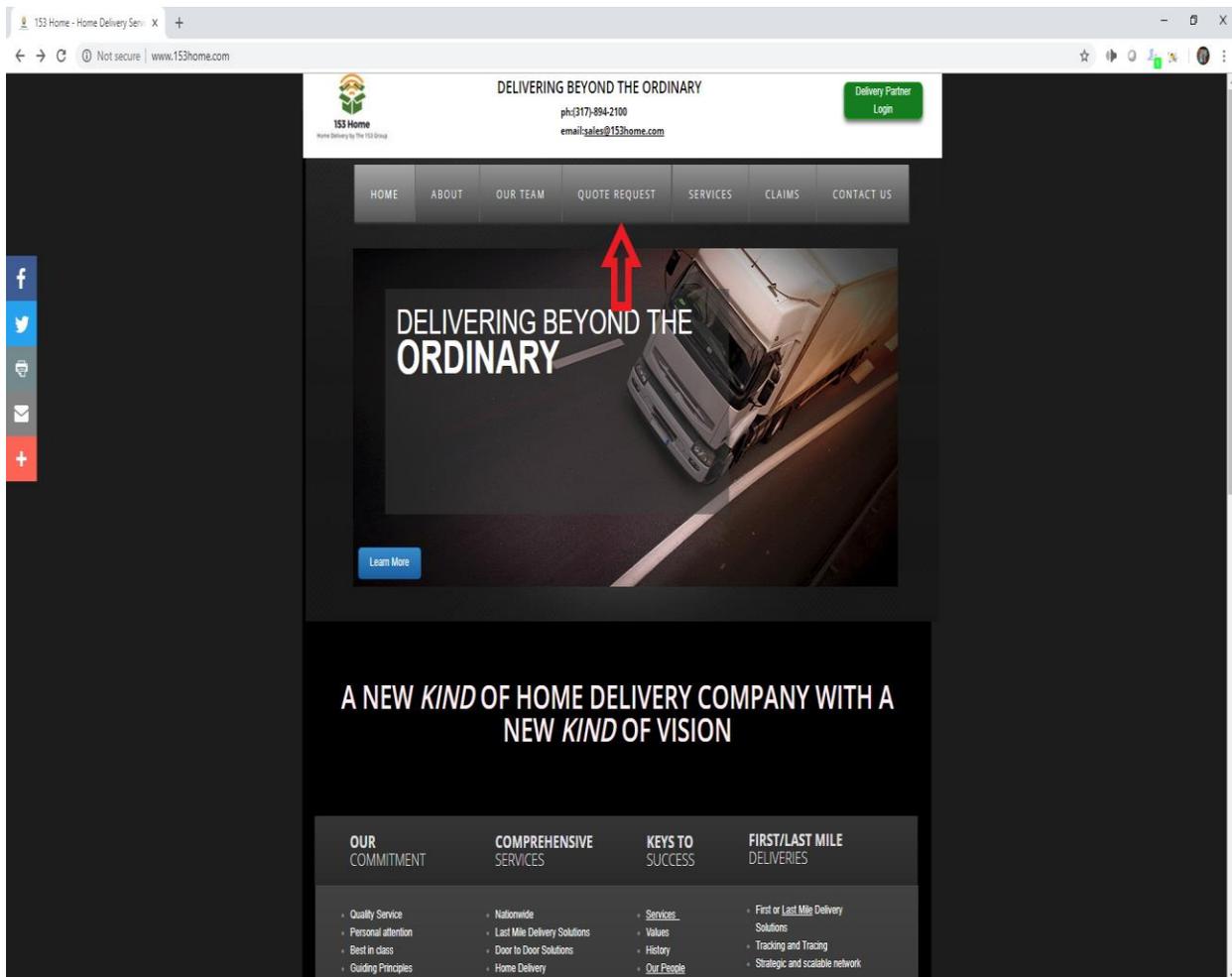# 153 Home

Home Delivery by The 153 Group

Quoting Tool

To request a quote please visit our website at www.153home.com

From the home page please select Quote Request

The Quote Request Page

1. Order # is the unique number that you have assigned to the order

2. RGA# is used for return shipments

3. Customer # is the account number assigned by the 153 Group for your account. This number is currently a four-digit unique number. While this field is optional, without your account number the system will default to rates that do not include a discount. If you are unsure of your account number, please email clientservices@the153group.com

4. Customer Name is the name of your **company**

5. Customer email is the email address that the system will send the quote to once it is completed. Our quotes are real time. Therefore, if you do not receive the quote immediately please check your spam file.

6. Shipment Type is either a 1) **Pickup** or a 2) **Delivery**. Please use Pickup for all returns and Delivery for any shipment that is either Last Mile with LTL, Last Mile only, and LTL only.

Fig.1

Fig. 1

When you select **Pickup:**

You are prompted to select from one of three types of Pickup Packaging options:

a. Customer has packed items: Customer has retained original cartons and has packed the item themselves.

b. Packaging Required: Customer did not retain original packaging and the item must be packed by the 153 Group Delivery Partner.

c. Multiple Boxes Needed: The item requires multiple boxes to be properly packaged. (Options B and C will prompt the system to add the packaging charge to the quote)

Fig. 2

Fig. 2

When you select **Delivery**:

You are prompted to select from one of three types of Delivery

a. Customer will unpack **(Basic service)**

b. Unpacking, remove debris, set-in-place, room of choice **(Enhanced)**

c. Unpacking, remove debris, set-in-place, room of choice, 30 minutes of light assembly **(Premium)**

7. Transportation

a. Last Mile with LTL: This service type is for shipments which the 153 Group will send a carrier to the origin location and will be providing Last Mile white glove delivery or pickup (return) service

b. Last Mile Only: These shipments are serviced by our network and our terminal will receive a shipment from the carrier of your choice or will provide pickup (return) services and hold the shipment for your carrier of choice.

c. LTL only: The 153 Group will arrange for LTL shipments from the origin to the destination. **Please Note**: Inside Delivery, Packing, Unpacking, and Two-person deliveries are unavailable if LTL only is selected.

8. # of Steps: If the product needs to be carried up steps please provide the number of steps.

9. # of Floors: Provide the number of floors that the product must be moved applicable only in the case of an elevator where a stair carry is unnecessary.

10. Origin: Please provide us with the origin information for the shipment

11. Destination: Please provide us with the destination information for the shipment

12. Pallet/Skid details: Please provide us with the item description and the dimensions. If the freight class is unavailable the system will assign a freight class based on the dimensions you have provided.

13. Declared value: This is the declared value for the shipment some declared values may be subject to carrier restrictions based on the associated NMFC number. For more information please email clientservices@the153group.com or call us at 317-894-2100 ext. 21.

14. Submit: By submitting the quote request a quote is generated and the amount will be emailed to the customer email address that you provide.