## **Introduction:**

# Technology to make our lives easier....

- Each meeting short feature on technology / software / apps used in property businesses, by someone in the SPE community
- Brief introduction & explanation
- Future Sessions:
  - Accounting package
  - Inventory software
- Digital document signage and storage





# Who are we?

- Carol & Paul Watson
- Accidental Landlords since 1994
- Started 'investing' 1998
- Corporate backgrounds, full time in property from 2014
- Joined a franchise to teach us HMO investing & management in 2014
- 3 BTL 2 maisonettes, 1 Grade 2 listed cottage
- 5 HMO's



#### We were classic accidental landlords

- 3 x 2 bed maisonettes in West Ewell, Surrey.
- Rented as single occupancy











New Haw



Woking



Byfleet



Addlestone



33 Housemates

Reviews 12 • Excellent







# **During Lockdown**

- Upto March 2020 paper based contracts
- Needed way to send and have contracts signed without face to face contact.
- Want a way to systemise our business for the future
- Main options are: Signable or Docusign.
- Others: Yotisign



# How easy is it to set up?

- Very.....
- Signable webportal has lots of video tutorials
- 14 Day Free trial (Fully functioning)
- Online help facility is good
- We sent ourselves the contracts and documents to understand client experience
- .....Just tried it!





Sending a document electronically



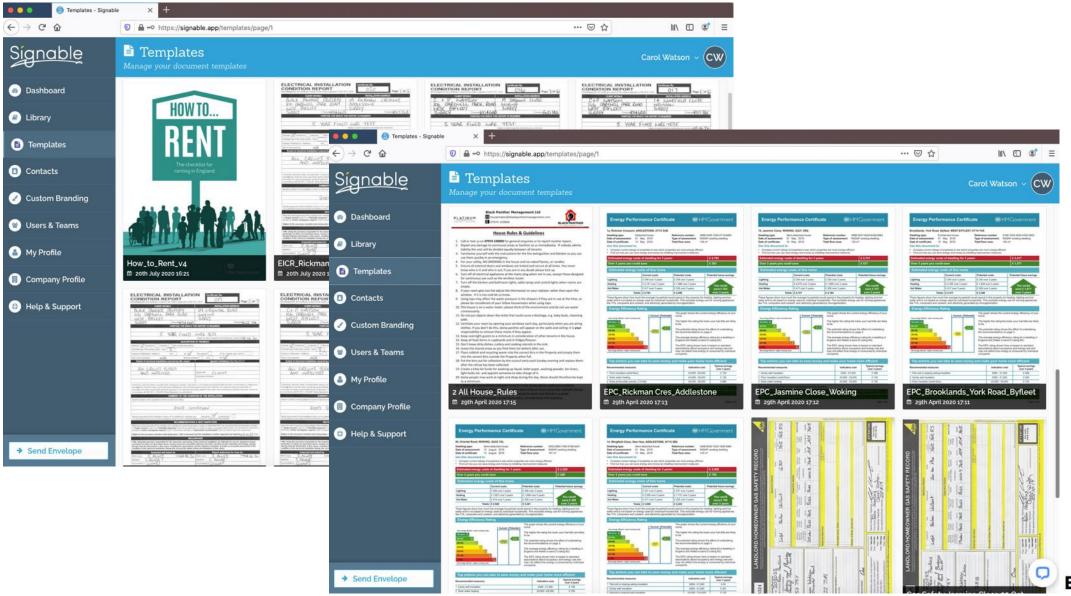


#### Here is our dashboard..

| 🗴 😑 📀 🧕 🧕 🔕       | le × +   |   |  |  |  |  |
|-------------------|--|---|--|--|--|--|
| ← → ♂ ଢ           | 🕡 🖴 🗝 https://signable.app   |   | ··· 🗸 🐘 🗈 📽 =  |  |  |  |
| Signable          | Dashboard Your recent activity   |   | Carol Watson ~ CW  |  |  |  |
| Bashboard         | 23/03/2020 - 09/08/2020  | → Send Envelope   | Envelope Usage   |  |  |  |
| Eibrary           | 6 49   | 4 0   | Your Plan: Pay As You Go   |  |  |  |
| Templates         | In Progress Signed   | Cancelled Expired   | 27   |  |  |  |
| Contacts          | How_to_Rent_v4   | Signed  | <b>37</b><br>Credits Remaining   |  |  |  |
| 🧭 Custom Branding | RENT Created Last Tuesday<br>at 15:49  | ✓ Matt Reed<br>Signed the envelope Last Tuesday at<br>16:29.  | Add Credits  |  |  |  |
| 🗑 Users & Teams   | Download   |   | Upgrade Plan   |  |  |  |
| 🍐 My Profile      | DPS  |   |  |  |  |  |
| Company Profile   | Created<br>02/08/2020  | Signed<br>✓ Carol Watson<br>Signed the envelope 02/08/2020.   | Help & Support   |  |  |  |
| 😰 Help & Support  | Level of the second sec | ✓ jake Harvey<br>Signed the envelope Last Monday at<br>20:53. | If you need any help using the app, or have any questions, take a look at our dedicated <u>help</u> pages. |  |  |  |
|                   |  |   | Alternatively, you can talk to one of our fantastic customer success champions via the                     |  |  |  |
|                   | <u> </u>   | Signed<br>Carol Watson  | LiveChat tab at the bottom of the screen.  |  |  |  |
|                   | 31/07/2020   | Signed the envelope 31/07/2020.                               |  |  |  |  |
| → Send Envelope   |  |   |  |  |  |  |



## One place for regularly used documents..





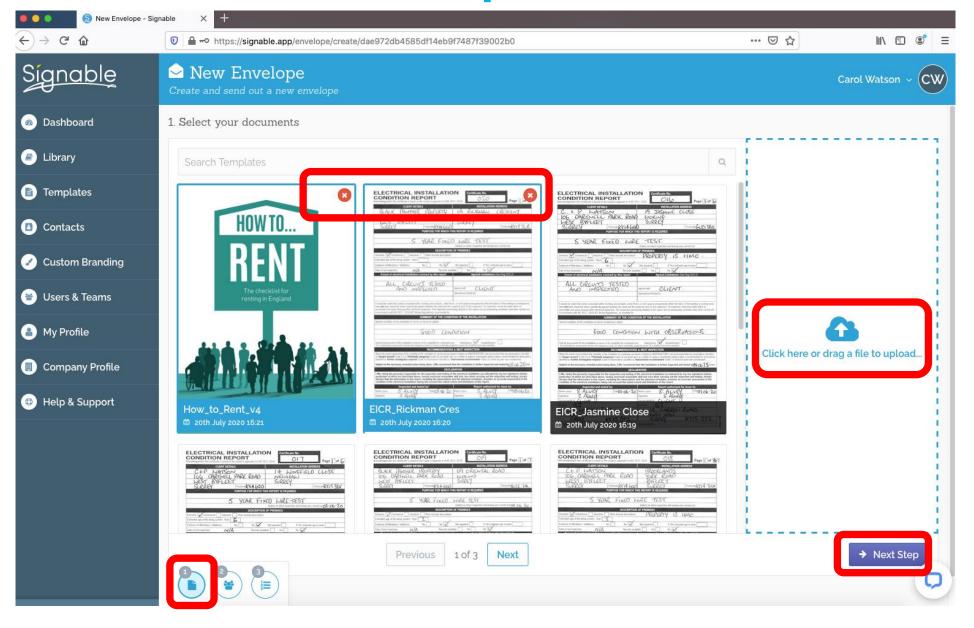
### All client documents in one place..

| 🛑 😑 🌒 🔕 Library - Signable                     | × +   |   |   |
|--|---|---|---|
| $\leftarrow$ $\rightarrow$ C $\textcircled{a}$ | Image: Image    |   | … ▽ ☆   |
| Signable                                       | Library Manage your envelopes   |   | Carol Watson ~ CW   |
| Dashboard                                      | james campbell  | • Q   | <b>1</b> What is this?  |
| Library  | DPS James Campbell  | Signed  | Search and view all envelopes you've created  |
| 🗈 Templates                                    | Created 29/07/2020  Control C | <ul> <li>✓ Carol Watson</li> <li>Signed the envelope 29/07/2020.</li> <li>✓ James Campbell</li> </ul> | on your account.<br>You can jump straight to a particular envelope                                  |
| Contacts                                       |   | Signed the envelope 29/07/2020.   | by using the search box at the top.   |
| 🧭 Custom Branding                              | AST James Campbell  | Signed  | D Help & Support  |
| 🍯 Users & Teams                                | Le Martine Constante de la constante de       | ✓ James Campbell<br>Signed the envelope 20/07/2020.   | If you need any help using the app, or have any questions, take a look at our dedicated <u>help</u> |
| 🎒 My Profile                                   |   | ✓ Carol Watson<br>Signed the envelope 29/07/2020.   | pages.<br>Alternatively, you can talk to one of our   |
| Company Profile                                |   |   | fantastic customer success champions via the<br>LiveChat tab at the bottom of the screen.           |
| 🐵 Help & Support                               | James Campbell rent<br>Guarantor  | Signed<br>✓ Bruce Campbell  |   |
|  | Created 16/07/2020  | Signed the envelope 17/07/2020.<br>✓ Marc Traylor<br>Signed the envelope 17/07/2020.                  |   |
|  |   | 1 >   |   |
| → Send Envelope                                |   |   | Q   |

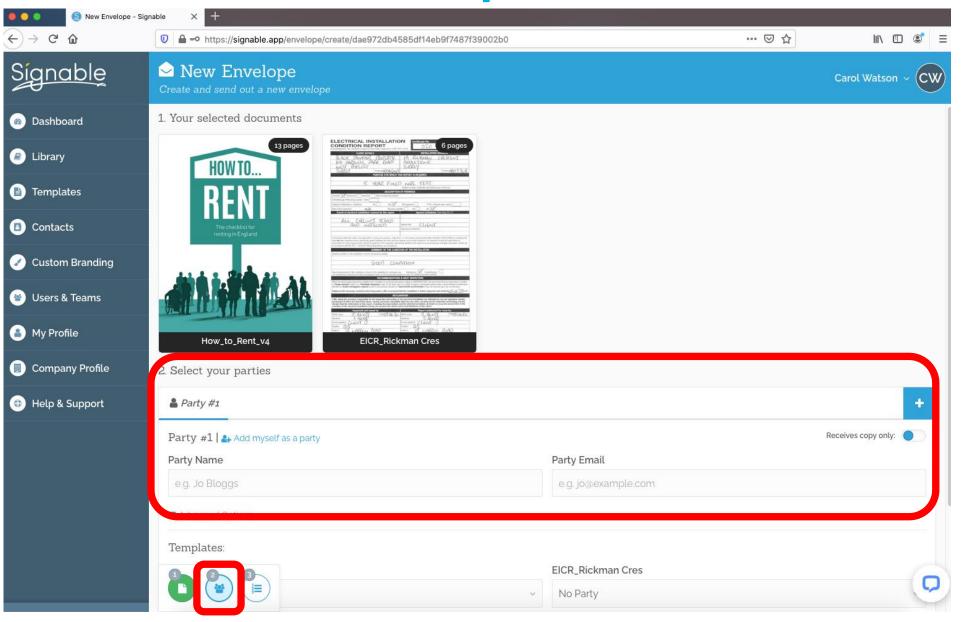


| 🙁 😑 💿 🔰 🔕 S Dashboard - Signabl | le × +                                |   |  |  |  |
|---------------------------------|---------------------------------------|---|--|--|--|
| ← → ⊂ ଢ                         | 💟 🖴 🗝 https://signable.app            |   | ⊽☆ II\ 🗈 📽 Ξ   |  |  |
| Signable                        | Dashboard Your recent activity        |   | Carol Watson ~ CW  |  |  |
| Bashboard                       | 23/03/2020 - 09/08/2020               | → Send Envelope   | 🗹 Envelope Usage   |  |  |
| Library                         | 6 49                                  | 4 0   | Your Plan: Pay As You Go   |  |  |
| Templates                       | In Progress Signed                    | Cancelled Expired   | 27   |  |  |
| Contacts                        | How_to_Rent_v4                        | Signed  | <b>37</b><br>Credits Remaining   |  |  |
| 🕜 Custom Branding               | RENT Created Last Tuesday<br>at 15:49 | ✓ Matt Reed<br>Signed the envelope Last Tuesday at<br>16.29.  | Add Credits  |  |  |
| 🝘 Users & Teams                 | Download                              |   | Upgrade Plan   |  |  |
| 😩 My Profile                    |                                       |   |  |  |  |
| Company Profile                 |                                       | Signed<br>✓ Carol Watson<br>Signed the envelope 02/08/2020,   | 🔁 Help & Support   |  |  |
| B Help & Support                | Download                              | ✓ jake Harvey<br>Signed the envelope Last Monday at<br>20:53.   | If you need any help using the app, or have any questions, take a look at our dedicated <u>help</u> <u>pages</u> .                     |  |  |
|                                 | DPS Helen Ley                         | Signed<br>✓ Carol Watson<br>Signed the envelope 31/07/2020.<br>✓ Helen Ley<br>Signed the envelope 31/07/2020. | Alternatively, you can talk to one of our<br>fantastic customer success champions via the<br>LiveChat tab at the bottom of the screen. |  |  |
| Send Envelope                   |                                       |   |  |  |  |











| 😑 😑 💧 👹 West Midlands Cen                             | metery X 🧕 Envelope U            | lpdate - Signable | 🗙 🥌 Xero   Bills   Blacl  | k Panther Prop 🗙     | 🔇 Hubdoc                      | ×                | in (22) LinkedIn               | ×   | +    |                   |
|---|----------------------------------|-------------------|---|----------------------|-------------------------------|------------------|--------------------------------|-----|------|-------------------|
| $\overleftarrow{\bullet}$ > C $\textcircled{\bullet}$ | 🚺 🔒 https://signable.a           | app/envelope/upda | ate/c6e77890d70a6e3   | d3820c7d9a4a5b       | 585                           |                  |                                | ••• | ⊠ ☆  | III\ 🗉 🔹 =        |
| Signable  | Envelope<br>Add and remove field |                   |   |                      |                               |                  |                                |     |      | Carol Watson ~ CW |
| 🐵 Dashboard   | 🗲 Sales Nav                      | July 202          | 20  |                      |                               |                  |                                |     |      | Send Now          |
| Library   |                                  |                   |   |                      |                               |                  |                                |     |      |                   |
| Templates   |                                  | Receipt   Lin     | ikedIn  |                      | https://www                   | linkedin.com/pay | ments/receipt/5501400303?print | R   |      |                   |
| Contacts  |                                  |                   | l in las d  | LinkedIn Ireland     | Unlimited                     |                  |                                |     |      |                   |
| Custom Branding                                       | $\odot$                          |                   | Linkedin  | Wilton Plaza,        | VAT: IE9740425P               |                  |                                |     | Date |                   |
| 😁 Users & Teams                                       |                                  |                   |   |                      | 2.1                           |                  |                                |     |      |                   |
| Ay Profile  |                                  |                   | Billed to:<br>Paul Watson   |                      | Date:<br>Metho                | d:               | 7/20/2020<br>Visa ****0015     |     |      |                   |
|   |                                  |                   | +   | +                    | Receip                        | ot #:            | 1256339863                     |     |      |                   |
| Company Profile                                       |                                  |                   | Carol Wa  | atson #1 - signature | Invoic                        | e #:             | 5501400303                     |     |      |                   |
| 🜐 Help & Support                                      |                                  |                   | Item Description  |                      | _                             | Rate             | Quantity Price                 |     |      |                   |
|   |                                  |                   | 1 (Monthly)   | r Professional Si    | ubscription renewa<br>0, 2020 | £58.32           | 2 1 £58.32                     |     |      |                   |
|   |                                  |                   |   |                      | Subto                         | al:              | £58.32                         |     |      |                   |
|   |                                  |                   |   |                      | <b>VAT:</b> 2                 |                  | £11.66                         |     |      |                   |
|   |                                  |                   | 1 You'll pour C60 08 core   | h month (tay include | Invoic                        | 2:               | £69.98                         |     |      |                   |
|   |                                  |                   | <ol> <li>You'll pay £69.98 eac<br/>until you cancel. Lear</li> <li>You may be required</li> </ol> | rn how. Prices may o | hange Payme                   | nt:              | £69.98                         |     |      |                   |
|   |                                  |                   | the reverse charge p<br>local VAT rules in you  | rocedure according   |                               | e:               | £0.00                          |     |      |                   |



# **Benefits vs Traditional Paper**

- Saves time printing and filing
- Saves physical storage of files now all in the cloud.
- No cost to print contracts
- Easier for clients who increasingly are using mobile devices 'On the go"
- It has cut the check-in time dramatically.
- Enabled systemisation, so now someone else can do contracts for us if needed.





#### What is the cost?

| <b>'our Plan</b> : Pay As You Go | Corporate Monthly<br>2020        | Large Business<br>Monthly 2020   | Medium Business<br>Monthly 2020  | Small Business<br>Monthly 2020                 |  |
|----------------------------------|----------------------------------|----------------------------------|----------------------------------|--|--|
| 37                               | <b>750</b> envelopes per month   | <b>400</b> envelopes per month   | <b>150</b> envelopes per month   | <b>50</b> envelopes per month                  |  |
| Credits Remaining                | Unlimited Templates              | Unlimited Templates              | Unlimited Templates              | Unlimited Templates                            |  |
| + Add Credits                    | API Access                       | API Access                       | API Access                       | API Access<br>Branded Emails &<br>Signing Page |  |
|                                  | Branded Emails &<br>Signing Page | Branded Emails &<br>Signing Page | Branded Emails &<br>Signing Page |  |  |
|                                  | Teams & Permissions              | Teams & Permissions              | Teams & Permissions              | £21.00 per month                               |  |
|                                  | IP Allowlist                     | IP Allowlist                     | £49.00 per month                 | Switch   |  |
|                                  | £199.00 per month                | £119.00 per month                | Switch                           |  |  |
|                                  | Switch                           | Switch                           |                                  |  |  |
|                                  |                                  |                                  | Showir                           | ng 🔵 monthly plan                              |  |
| Need more envelopes? Let's talk. |                                  | Pay As You Go. No Fril           | ls. <b>£1</b> per envelope.      |  |  |



# We use 3 or 4 envelopes per client

- Envelope 1
  - How to rent guide
  - Draft AST
  - Receipt of Holding Deposit
  - Data Protection Form
  - Draft AST rental Contract
- Envelope 2(If needed)
  - Guarantor form
- Envelope 3
  - Landlord Gas Safe certificate
  - EPC
  - EICR
  - AST
- Envelope 4
  - DPS Prescribed Information
  - House / Room Inventory



## **Any Questions ?**



