WHAT WE ARE DOING TO MITIGATE THE RISK FOR OUR PATIENTS

CORONAVIRUS (COVID-19)

Concierge Sleep and Wellness is here for you and your patients.

We understand and share your concerns during this uncertain time. We are committed to helping our patients and we are working diligently to assist everyone in a safe and considerate manner.

In-Lab Sleep Studies

Our labs will continue to perform diagnostic and treatment studies for our patients, provided that they are symptom free.

Heightened infection control policies are in place for all locations. Patients should expect additional screening questions and temperature readings for all face-to-face interactions.

<u>Home Sleep Studies</u>
All home sleep studies will continue.

We offer shipping and no contact delivery to <u>all of our patients. Curbside service is also available.</u>

While our home sleep study units are reusable, our supplies are fully disposable.

<u>It has always been our policy</u> that all units must be cleaned and sanitized according to <u>CDC disinfection</u> <u>standards</u>.

As an extra precaution during this public health emergency, we remove each reusable device from service for <u>at least</u> 72 hours in addition to disinfection before its next use.

We ensure that patients do not have to leave their home to receive or return the device.

Durable Medical Equipment and Supplies

Concierge Sleep and Wellness is still providing CPAP machines and supplies as ordered by the patient's referring physician. <u>Patients are encouraged to take advantage of our convenient shipping options for resupply.</u>



We are a full-service company and we will communicate with your patients every step of the way.

Please call us at 713-688-3188 should you have any questions or concerns. Our fax number is 346-226-6753.

For your convenience, additional order forms can be downloaded from our website at <u>www.yourconciergesleep.com</u>