



If you or any member of your party is displaying any Coronavirus symptoms, please follow Government advice and do not travel.

In order to protect customers and staff we have a rigorous cleaning regime in place following each holiday. Included in this is the use of a disinfectant fogging machine deployed throughout the boat.

All bed linen and towels are washed at high temperature.

Please help us to maintain everyone's safety during these difficult times.

On arrival at the marina only 1 member of the party should report to reception. Please follow distancing and directional instructions around the marina.

We will endeavour to carry out as much of the handover outdoors as we possibly can.

The handover will be to the Captain and one other designated crew member only. For mitigation purposes where a 2M distance cannot be maintained please bring a face covering.

Before your party embarks the boat, the Captain and crew member will be asked to lead a member of staff through the boat so that specific features can be pointed out. This is your chance to ask any questions you may have. Please note you will be asked to wear a face covering and the member of staff will be using PPE (Gloves and face covering).

Once this process has been completed the rest of your crew will be invited to load your belongings and embark the boat. Once they are safely on board the external handover and tuition will take place, again where a social distance of 2M cannot be maintained face coverings will be required.

If in the unusual event of a breakdown that an engineer has to attend, guests will be asked to either vacate the boat, or to confine themselves to an area of the boat away from where the repair is taking place while the engineer is on board.

While you are cruising you may use infrastructure such as locks or swing bridges.

For your own safety you may wish to wear gloves while operating or wash your hands once you have finished the operation. Members of the public are likely to offer assistance with locks, please consider social distancing and decline their offer if you wish.

At the end of your holiday we ask you to place the bed coverings, tea towels and towels into the plastic bag provided and leave on the rear deck of your boat. All rubbish should be bagged and left on the rear of the boat.

We also ask that for the protection of our staff the boat is left clean. Cleaning materials and chemicals will be left on board. Please ensure you wipe down the bathrooms, kitchen areas and ensure all items of equipment have been cleaned and replaced in the cupboards.

Once you have embarked on your journey you will be able to explore our beautiful canals from the luxury of your self-contained Narrowboat.