4/20/2020

COVID-19 – MARR Certification On-Site Reviews

Dear Operators,

Due to the current COVID-19 situation and "Stay at home" order issued by Michigan Governor Whitmer; the certification process that involves the on-site visit will be modified as follows until further notice. Please note that the documentation collection and payment part of the certification/recertification process is still in place and available on the MARR website at, michiganarr.com. Current certified operators are expected to turn in updated documentation, including current General Liability Insurance and certification payment no later than their posted due date on your current certification. Should you have any questions or concerns with this process please reach out to Kayla Hull at:

khull@micharr.com.

Once the "Stay at home" order is lifted MARR will schedule site reviews in order of recertification dates. We will then schedule any New certification applicants. For the safety of all involved, after the stay at home order is lifted there will be certain requirements expected during the on-site reviews.

1. There is to be no more than (1) one other individual completing the walk through with the inspector.
2. The home/s must be emptied (No persons inside the residence) prior to the on-site review until the walk through is completed.
3. The Inspector will be wearing protective gear (Mask and gloves) during each site visit to avoid any possible exposure to the virus or cross contamination. We request that the individual completing the walk through with the inspector do the same.

We understand that this is an unsure and scary time for everyone right now. We appreciate your patience, and we look forward to getting things back to the new "Normal" as soon as possible. In the meantime, NARR is hosting a weekly call-in informational event for the "COVID-19 Learning Community" every Wednesday afternoon, 3:30pm-5pm. Please go to NARRonline.org and click on "Please register here" to be a part of this special event.

Sincerely,
/s/
MARR Team